# STATE OF THE INDUSTRY 2010

An assessment of the water treatment industry

For more information on this subject write in 1001 on the reader service card or visit www.wqpmag.com/lm.cfm/ wq121001. Water Quality Products understands the importance of keeping up to date with current industry trends and information. We are pleased to bring you our fourth annual State of the Industry Report, which includes valuable current information regarding the water treatment industry and its trends.

Research for this report was conducted and compiled by ABR Research Inc., a nationwide independent research company specializing in custom research for clients in the business-to-business publishing and marketing industries.

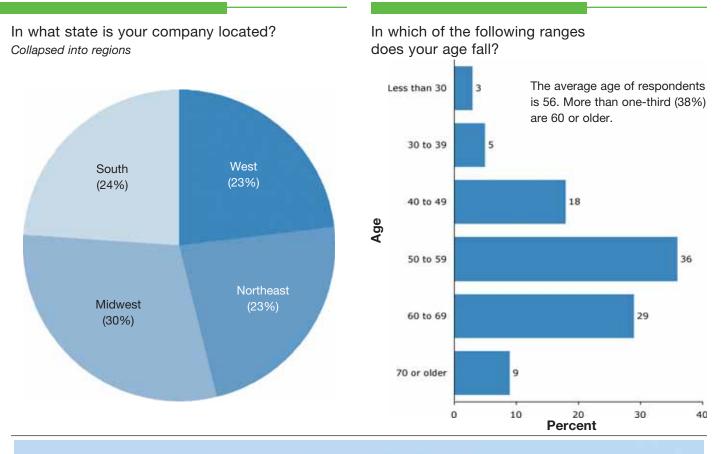
A random sample of 5,984 *Water Quality Products* subscribers received an invitation to the survey site, and 429 surveys were completed. The project was completed entirely over the Internet. A margin of error based on the 429 returned surveys is calculated to be no greater than ± 4.7 percentage points at a confidence level of 95%. The 2010 State of the Industry survey provides a detailed assessment of the water quality industry. Different market dynamics were studied, including professional and business demographics, budgeting and purchasing involvement and expenditure, industry resources utilized and importance of industry topics.

More than four in 10 (45%) of the respondents stated they have a primary job function of executive management at their companies; an additional 21% have a marketing and sales function, followed by engineering with 14% and service with 6%.

*Water Quality Products* is committed to keeping our readers informed and up to date with current industry issues, and we will continue to research and report on the current state of the industry throughout the year. *wqp* 

continues on page 8





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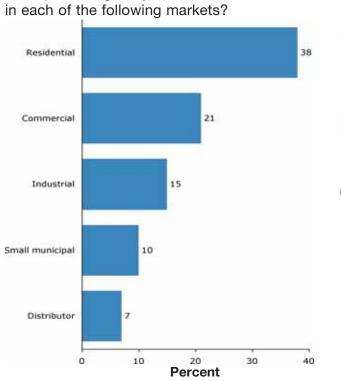
For more information about the *IronBreaker*<sup>III-Z</sup>, call the Charger location in your region.



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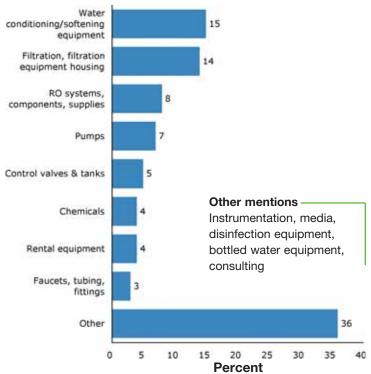


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What percentage of your sales are

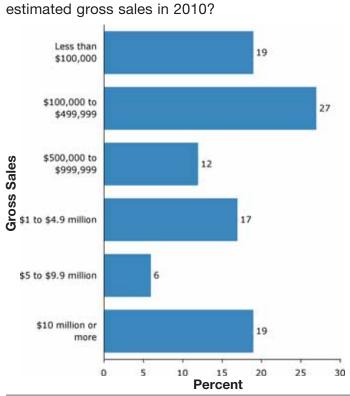
## What percentage of your annual revenue comes from the following product categories?



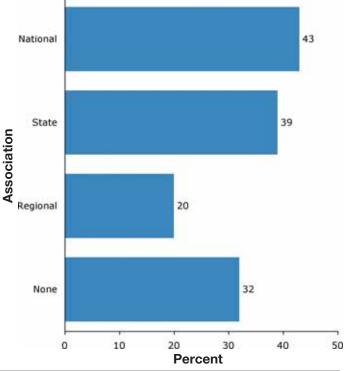
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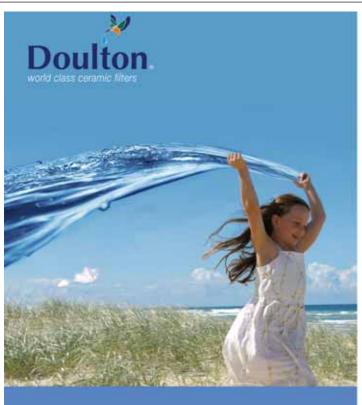
Write in 755

What was your company's



Do you belong to any state and/or regional trade associations within the industry?





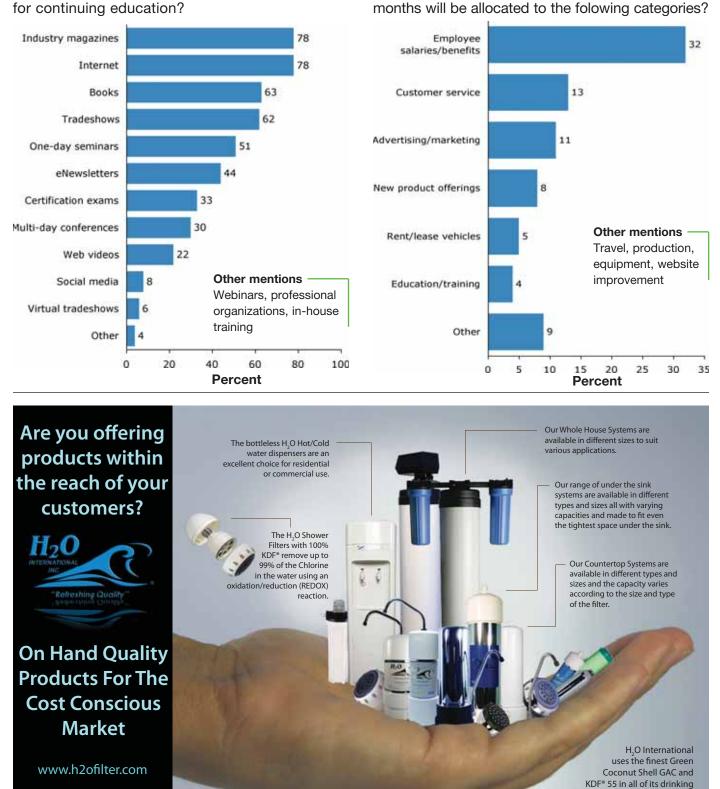




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Which resources do you use



(US) 1-800-570-3464 1-954-570-3464 Fax 1-954-480-9962 e-mail: wqp@h2ofilter.com What percentage of your budget over the next 24 months will be allocated to the folowing categories?

water systems for the effective

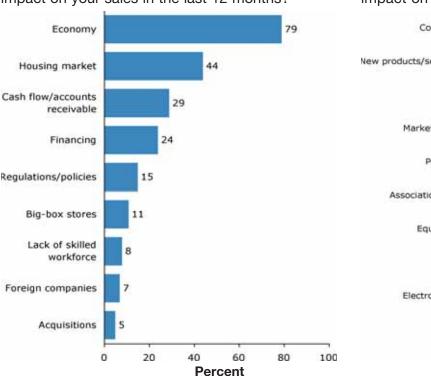
reduction of Chlorine and other contaminants that may be present in the

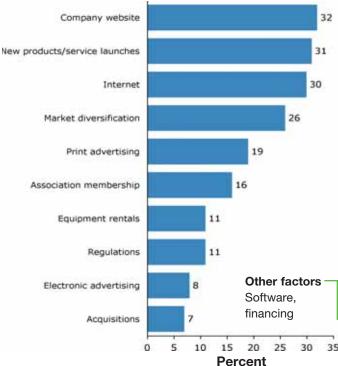
water. H<sub>2</sub>O International will manufacture to client

specifications and will private label for select customers.

Write in 757

Which of the following factors have had a negative impact on your sales in the last 12 months?





## Aim for perfection.



In a business world where things can be hit or miss. Arrow Industries aims to offer our customers with accurate, on-time service, all while providing a wellrounded product line that is always on target to meet even the most stringent POU water treatment needs.

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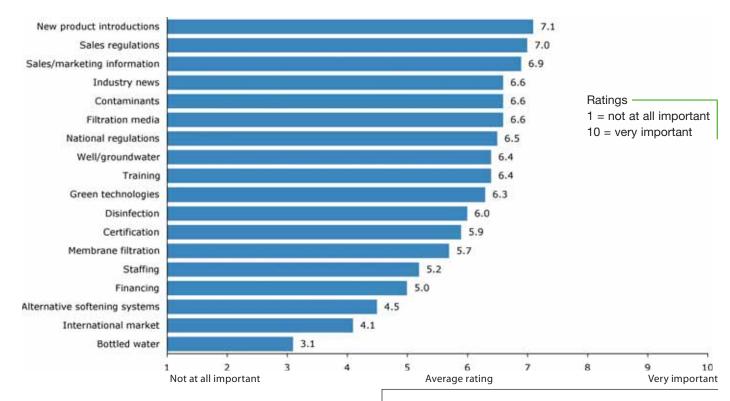
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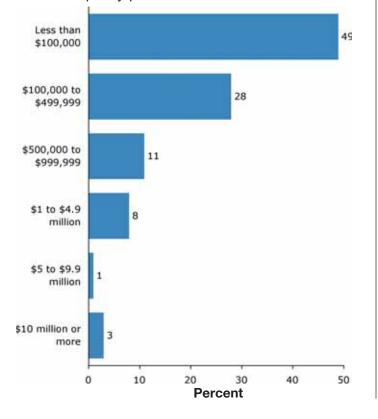
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Which of the following factors have had a positive impact on your sales in the last 12 months?





#### What is your company's yearly budget for water quality products and services?



**Ozone Systems** *Performance Guaranteed...* You Will Never Fail

#### **Whole-House Water Treatment Systems**

- **Complete trouble-free removal of:**
- Iron Sulfur Manganese Bacteria
- · Greatly improve taste
- · Competitively priced
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- Improved taste
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